

PROPOSAL FOR CUSTOM CRM SYSTEM

FOR MR SEKERHEID PREPAID

OVERVIEW

This is a short description of the custom CRM system designed to assist the company to better data manage and work performance, this is designed to bring the whole company's work flow under one roof. This is the base system that will collect and store all relevant data, the input of all daily data stored in one place for easy finding through search interface, to process data and display the relevant information immediately, like token's issued, pay outs etc. The CRM is designed to be extended out to new add on systems like Customer based login and dashboards where the customer can receive up to date information of what happening on their accounts as well as a platform where they can communicate with the company directly, receive invoices monthly and do online payments to their accounts, shows them outstanding amounts and mail / message them reminders.

Another add on can be to let customers / renters by tokens directly from they account as well through an App based application that they can download to their phones a will be exclusive to Mr Sekerheid Prepaid.

Another add on can be a App for the technical staff to receive the work orders and report back through the app.

There is unlimited functionality that can be added to the Base as it will store all the relevant data, from where it can be destituted to all aspects of the business limiting what data will be shared to what function, user or departments, home owners, renters, employees or 3de party partners.

We look forward to working with Mr Sekerheid Prepaid and support your efforts to improve your business operations with an integrated CRM System to incorporate all your company functions as well as improving your customer service by introducing customer self-help services. We are confident that we can meet the challenges ahead, and stand ready to partner with you in delivering an effective IT support solution.

If you have questions on this proposal, feel free to contact Jakes at your convenience by email at jakes@bizvino.co.za or by phone at 081 811 4038. I will be in touch with you in the next few days to arrange a follow-up conversation on the proposal. We will be in touch with you next week to arrange a follow-up conversation on the proposal.

Thank you for your consideration,

Jakes Jacobs
Owner BizVino